



Student Financial and General Consent Policy

This document is being provided to you so that you will better understand your financial responsibilities and give permission for Student Health Services (SHS) medical providers and staff to provide for your health care while enrolled as a student at Texas A&M University.

Financial Practices

Thank you for choosing SHS as your health care provider while attending Texas A&M University (TAMU). Your student health fee allows you access to health care services while you are enrolled. Most services at the student health center are offered at a significantly reduced cost compared to outside facilities.

Payment for Services:

Payment for your visit is expected at the time of service. Unpaid health center charges or charges posted after your visit will be transferred to your student bursar account. There may be a delay in the posting of incurred SHS charges from our clinical management system to your TAMU student bursar account.

If you have Health Insurance:

SHS will file health insurance for services rendered to you. This includes the TAMU Student Plan for graduate, undergraduate, and international students as well as commercial insurance and limited federal programs. You are responsible for the payment of all co-pays, deductibles and non-covered services. Student Health Services will balance bill any amount not paid by your insurance carrier.

SHS does not contract with insurance companies, managed care networks or government insurance programs. **If you do not want a claim filed to your insurance**, please contact Patient Services after your visit and make other payment arrangements.

An Explanation of Benefits (EOB) will be sent to the policy holder outlining what services were provided and what the insurance has paid, denied or applied to a deductible. For most students, this will go to a parent/guardian. Although a specific diagnosis related to the visit is generally not listed on the EOB, the types of services (lab tests, office visit codes) may be itemized. This may be a factor to consider when making a decision about using your insurance.

If you have questions regarding what is covered by your insurance plan or you need assistance in deciding whether to use your plan for your visit, contact a Patient Services representative or your insurance company directly.

General Consent for Healthcare Services

I am presenting myself for diagnosis and treatment, and I voluntarily consent to the providing of such care including diagnostic procedures and medical treatment by employees and agents of Texas A&M University – Student Health Services and by its Medical Staff as may, in their judgment, be necessary or advisable to treat my condition. I am aware and acknowledge that no guarantees have been made to me as the results of treatments or examinations at the Texas A&M University – Student Health Services. I also understand that I may ask about charges prior to services being rendered and may refuse or ask that an order be created to receive services at an outside facility.

Questions

Texas A&M University - Student Health Services reserves the right to change the terms of this Notice at any time, and the changes will be effective immediately. Any material changes to the *Notice* will be promptly posted in our facilities and posted on our web site. You may obtain a copy of the latest version of this notice by contacting the Patient Services office or SHS Administration. It is also available on our website

If you have any questions or if you wish to file a complaint regarding these practices, please contact: the Texas A&M Privacy Office at privacy@tamu.edu (979) 845-9853 or Dr. Martha Dannenbaum, Director, Texas A&M University Student Health Services, A. P. Beutel Health Center, 1264 TAMU, College Station TX 77843 (979) 458-8300.